



NISEKO
INTERNATIONAL
SNOWSPORTS
SCHOOL

Frequently Asked Questions

What If The Weather Is Horrible, Will My Lesson Go Ahead?

Lessons proceed in all weather conditions. The instructor will tailor the lesson to ensure a safe and enjoyable product is on offer. Instructors may choose terrain that is more sheltered, and longer breaks will be taken to ensure the comfort and safety of each guest.

Do I Need A Helmet?

NISS strongly advises all guests to wear a helmet during lessons. Guests must wear a helmet to enter the terrain park and race course.

How Do I Get To Hanazono?

Hanazono is very accessible; 10 - 15 minutes drive from the Hirafu main village. We have a free shuttle service circulating the Upper Hirafu Village for guests without transport. Guests can also ski to Hanazono via any of the Niseko United Resorts. The Hirafu Gondola, followed by Swinging Monkey chairlift, is a quick option from Hirafu Village.

If I Am Sick, Can I Have The Lesson Refunded Or Rescheduled?

Guests must obtain a medical certificate from a local Niseko doctor, stating the guest is unable to participate on the day of the lesson to receive a refund or change the date. Only available for the product of the guest whose name is on the medical certificate. We recommend all guests have comprehensive travel insurance.

I Have A Lesson Tomorrow And I Am Injured. What Can I Do?

A refund or reschedule for an injured guest is available with a medical certificate from a local Niseko physio/doctor stating the guest is unfit to participate on the day of the lesson.

Are lift passes included with the lesson?

Lift passes are an additional cost to NISS lessons and must be pre-arranged at a ticket office or online. We suggest All Mountain Passes for Level 4 and 5, Grand Hirafu Passes for Level 1 - 3, kids under 3 are free.

